

# WELCOME

The Town of Front Royal welcomes you to our community. Establishing utility service is one of the important steps to establishing your home or business.

This guide provides an overview to the steps to obtain utility service from the Town of Front Royal.

If your home or business currently exists within the Town limits, please contact our Finance Department at (540) 635-7799 or visit 102 East Main Street to transfer service to your name. You will need proof of property ownership/rental, photo identification, and a current letter of credit from your previous utility provider or payment for a deposit. You will need to execute a Service Agreement and pay a \$5.00 work order fee to establish service. Service can also be established by mail with a signed and notarized Utility Application in addition to the other information and fee payment.

If your home or business currently exists outside of the Town limits, please contact the Warren County Planning Department at (540) 636-3354. Water and sewer service will require the completion of an Out-of-Town Utility Application endorsed by Warren County.

## UTILITY RATES FY 2017-2018

|   |   |
|---|---|
| <b>ENERGY</b><br>(Residential)                  | \$7.00 Facility Charge<br>\$.08490 per KWH plus congestion charges  |
| <b>ENERGY</b><br>(Commercial)                   | \$7.16 Facility Charge<br>\$0.1151 per KWH (1st 700 KWH)<br>\$0.0756 per KWH (Over 700 KWH)<br>\$0.0395 per 1/2 KWH - Demand<br>over 7 1/2 to 53 KWH<br>Plus congestion charges |
| <b>WATER</b>                                    | \$9.92 for First 3,000 gallons<br>\$8.51 per 1,000 additional gallons   |
| <b>SEWER</b>                                    | \$16.17 for First 3,000 gallons<br>\$13.91 per 1,000 additional gallons   |
| <b>SOLID WASTE</b><br>(Residential)             | \$12.00 per month for each 32 gallon container<br>\$14.10 per month for each 96 gallon container  |
| <b>SOLID WASTE</b><br>(Weekly Dumpster)         | \$416.00 per month per dumpster<br>plus disposal fee  |
| <b>SOLID WASTE</b><br>(Twice Weekly Collection) | \$273.00 per month per dumpster<br>plus disposal fee  |
| <b>TEMPORARY<br/>HYDRANT<br/>METER</b>          | Water rate for usage plus Deposit of \$400<br>for 5/8" and smaller or \$2,350 for greater<br>than 5/8"  |

Rates are for residents and customers located within the Town limits. Water and sewer rates for customers outside the Town limits are subject to a two (2) times multiplier.

**TOWN OF FRONT ROYAL**  
102 East Main Street  
(540) 635-8007

[FRONTROYALVA.COM](http://FRONTROYALVA.COM)



rev10/17

# TOWN UTILITY SERVICE

## *A Guide to Town Utility Service for New Residents and Commercial Customers*



[FRONTROYALVA.COM](http://FRONTROYALVA.COM)

# FRONT ROYAL UTILITY SERVICES



The Town of Front Royal provides superior utility service to our citizens. In addition, the Town provides water, sewer, and electric service to certain areas in Warren County.

## Energy Services

The Town has provided quality, reliable electrical service since 1894. The Town is one of 14 municipal electric services in Virginia. The Town has been consistently recognized by the Commonwealth of Virginia as providing the lowest cost service to residents in the entire Commonwealth. Our mission is to provide the best quality power and customer service while keeping our costs low and service interruptions to a minimum. To contact our Department of Energy Services, please call (540) 635-3027.

## Water and Sewer

The Town provides treatment of water and wastewater, distribution of drinking water, and collection of sewage for homes and businesses. Information about our water quality is available on our website. The Town is responsible for all water and sewer infrastructure in the Right-of-Way. Residents are responsible for their water service line and sewer lines on their property. If you experience a disruption of water service or a sewer backup, please contact the Department of Public Works at (540) 635-7819.

## Solid Waste

The Town provides collection of solid waste, recycling, and yard waste each week. In addition, large item collection can be scheduled. The Town provides roll-out garbage carts once service is established. Garbage must be secured in plastic bags prior to being placed in a garbage cart. Solid waste items are to be placed curbside prior to 7:00 am on the day of collection, but no earlier than 7:00 pm the night before collection. If you have questions or would like to schedule a Large Item Collection, please contact the Department of Public Works at (540) 635-7819.

## Discontinuing Services

When you are moving from your home or business, please contact the Town's Finance Department prior to moving out of your property. Discontinuing service can be done at our Town Hall at 102 East Main Street with proper identification or by mail with a signed and notarized Front Royal Utility Application.

## New Construction

If you are constructing a new home or commercial center, please contact the Town of Front Royal to discuss utility service. If you are located within the Town limits, plans submitted to the Town's Department of Planning and Zoning will be distributed to our Utility Departments. Comments will be provided regarding connection and infrastructure requirements. Connection fees will be established based upon the specific requirements of your site. If you are upgrading a site with existing utility services, connection fees will be determined based upon the new service requirements with a credit for those existing on the site.

If you are developing outside of the Town limits, all correspondence will be through the County Planning Department. (540) 636-3354

You are encouraged to participate in the monthly Development Review Committee process to ensure you are aware of all permit needs/requirements.

